



# 50<sup>th</sup> Annual Conference

# PROGRAM

*"Education For Transportation Professionals"*



**Francis Marion Hotel**

**Charleston, SC**

**March 18, 2024 – March 20, 2024**

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**Grand Prize - Apple Watch**



A special thank you to **Freightclaims.com** for donating the Grand Prize.



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**WELCOME**  
TO THE  
**50TH ANNUAL CONFERENCE**  
OF THE  
**TRANSPORTATION & LOGISTICS COUNCIL, INC.**

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*“Education for Transportation Professionals”*

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TLC Program Chairperson:      Brandon Arnold, Simple Logistics  
TLC Program Co-Chairperson:      Rob Strouse, The Wooster Brush Co.

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**AFFILIATED ORGANIZATIONS**

THE TRANSPORTATION ARBITRATION BOARD, INC. (TAB)  
THE CERTIFIED CLAIMS PROFESSIONAL ACCREDITATION COUNCIL, INC. (CCPAC)  
NATIONAL FREIGHT TRANSPORTATION LIBRARY

**TRANSPORTATION & LOGISTICS COUNCIL, INC.**  
**120 Main Street**  
**Huntington, New York 11743**  
**Tel. (631) 549-8984 • Fax (631) 549-8962**  
[www.TLCouncil.org](http://www.TLCouncil.org)



# **TLC**

## **WELCOMES OUR EXHIBITORS**

### **7PSolutions**

Dereck Middleton – VP, Global Business Development  
Email: [dmiddleton@7pgps.com](mailto:dmiddleton@7pgps.com) • Web: [www.7pgps.com](http://www.7pgps.com)  
Tel: (812) 988-4430

7PSolutions provides Global Visual Management, using GPS, to biopharma, high-value, high-theft risk cargoes and progressive industries and manufacturers around the world who need to communicate with their assets or manage their supply chain.

### **Certified Claims Professional Accreditation Council (CCPAC)**

Dave Nordt, CCP - Executive Director  
Email: [dnordt@ccpac.com](mailto:dnordt@ccpac.com) • Web: [www.ccpac.com](http://www.ccpac.com)  
Tel: (732) 703-0064

CCPAC established in 1981 is a nonprofit organization that seeks to raise the professional standards of individuals who specialize in the administration and negotiation of freight claims.

### **CompuData, Inc.**

Joseph Krams – Account Executive  
Email: [joseph.krams@compudata.com](mailto:joseph.krams@compudata.com) • Web: [www.compudata.com](http://www.compudata.com)  
Tel: (267) 388-2661

CompuData is a woman owned IT Company that has been creating technology solutions for small and midsize organizations for over 50 years. A leader in Cloud Hosting, Accounting / ERP Software, IT Security and Managed IT Services and Solutions that provide clients with technology solutions that to help them scale, protect, and streamline their organization.

### **Freightclaims.com**

Michael Schember - CEO  
Email: [mike@freightclaims.com](mailto:mike@freightclaims.com) • Web: [www.freightclaims.com](http://www.freightclaims.com)  
Tel: (480) 570-0681

Freightclaims.com provides advanced self-service SAAS software solutions designed to simplify the freight claims process for shippers and 3PL providers. Our innovative platform streamlines claim resolution, improves communication among stakeholders, and reduces administrative expenses. Users can take advantage of comprehensive reporting features that offer valuable analytics on claim activity and outcomes, along with access to expert guidance to minimize the frequency of claims. With Freightclaims.com, managing freight claims has never been more efficient and effective.

### **GEGO Tracking Solutions**

Daniela Pomares - CEO  
Email: [dpomares@lugloc.com](mailto:dpomares@lugloc.com) • Web: [www.lugloc.com](http://www.lugloc.com)  
Tel: (866) 669-0008

GEGO Tracking Solutions offers a tailored global platform to keep track of shipments worldwide. With a specialized focus on air cargo, our solution integrates real-time updates on shipment conditions, covering both ground and flight status alerts for a comprehensive tracking experience. As the creators of LUGLOC, the world's first luggage locator, we bring innovation to the forefront. Our services include Live ETA, Flight notifications, API compatibility, and 100% customizable software to your company's needs. We excel in critical medical shipments and other industries that demand a flawless tracking solution. Partner with GEGO for unparalleled precision in logistics management.

## **EXHIBITORS, (CONT'D)**

### **MercuryGate International, Inc.**

Patrick Anglim or Pete Celestina

Email: [sales@mercurygate.com](mailto:sales@mercurygate.com) or [claimssales@mercurygate.com](mailto:claimssales@mercurygate.com) • Web: [www.mercurygate.com](http://www.mercurygate.com)

Tel: Patrick Anglim (M: 631-275-7153) or Pete Celestina (M: 602-723-0200)

**MercuryGate** provides powerful transportation management solutions proven to be a competitive advantage for today's most successful shippers, 3PLs, brokers and carriers. The comprehensive Software-as-a-Service (SaaS) product suite (TMS, Final Mile, Claims, Visibility, and International Trade (Export) natively supports all transportation modes and segments, generating value for its users through improved cost, productivity, and efficiency by using artificial intelligence (AI), machine learning (ML), and connected technologies to adapt and automate transportation management functions. **MercuryGate** makes shipping intelligent, simple, sustainable, and transformational for customers.

### **Resource Logistics Group, Inc.**

Steve Huntley, President/Founder

Email: [Shuntley@ResourceLogisticsGroup.com](mailto:Shuntley@ResourceLogisticsGroup.com) • Tel: (954) 682-7904

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Email: [Abard@ResourceLogisticsGroup.com](mailto:Abard@ResourceLogisticsGroup.com) • Tel: (954) 909-6748

James Currier, Logistics Solutions Implementation Manager

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Web: [www.ResourceLogisticsGroup.com](http://www.ResourceLogisticsGroup.com)

We are trusted transportation/logistics advisors that assist clients in reducing their overall transportation expenditures through leveraged negotiations based on current market intelligence. We also help to relieve many of the burdens of all "back office" transportation management functions without taking control of our clients' operations. We offer professional services and state-of-the-art technology to help companies make intelligent logistics decisions.

### **Transport Security, Inc. - ENFORCER®**

Jon Heinen – Senior Sales, Representative

Email: [jon@transportsecurity.com](mailto:jon@transportsecurity.com) • Web: [www.transportsecurity.com](http://www.transportsecurity.com)

Tel: (612)760-1711

Transport Security, Inc. has been the chosen partner of cargo security professionals and professional truck drivers for over 40 years. We provide high security locks to the trucking, supply chain, portable storage, construction and retail sectors. The ENFORCER® security products for trucks, trailers and containers are designed for the rugged supply chain environment and manufactured from high quality materials. Our trailer and container locks, truck locks, and C-TPAT security seals set the standard for the industry. International shipping available.

# TRANSPORTATION & LOGISTICS COUNCIL, INC.

## MISSION STATEMENT

*“To serve the shipping public by providing high quality educational programs and materials, promoting and representing the interest of the entire shipping community in issues relating to the transportation of goods in today’s deregulated environment.”*

## STAFF

**GEORGE CARL PEZOLD, ESQ.** Executive Director  
**RAYMOND A. SELVAGGIO, ESQ.** General Counsel  
**STEPHEN W. BEYER, ESQ.** Editor, *TransDigest*  
**DEBBIE ATTARDI** Administrative Secretary  
**DIANE SMID** Executive Secretary  
**KATIE WOERNER** Administrative Secretary

## 2024 - OFFICERS AND BOARD OF DIRECTORS

### CHAIRMAN

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**DOUG FRANK**  
GEODIS

**CARLA BAY RUMFORD**  
BM2 FREIGHT

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**CHRISTOPHER KITCHEN**  
MOLSON COORS BEVERAGE

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**7**

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KEEN FOOTWEAR

**DEENA WALECHKA**  
FEDEX LOGISTICS

## Message from the Executive Director of TLC

### **WELCOME TO THE TRANSPORTATION & LOGISTIC COUNCIL'S 50<sup>TH</sup> ANNUAL CONFERENCE!**

Welcome to the Transportation & Logistics Council's 50<sup>th</sup> Annual Conference!

The world of transportation and logistics is constantly changing, with new laws, new regulations, new technology - and new problems that face transportation professionals. Whether you are an "old timer" or a neophyte just starting in the industry, there is much to learn and know about the ever-changing business of transportation.

When you earned that diploma or certificate hanging on the wall, you probably didn't study the information or get the tools that are needed for your day-to-day work. And although learning "on the job" is invaluable, it is often not enough to fully prepare you to avoid surprises and mistakes that can be costly to your company.

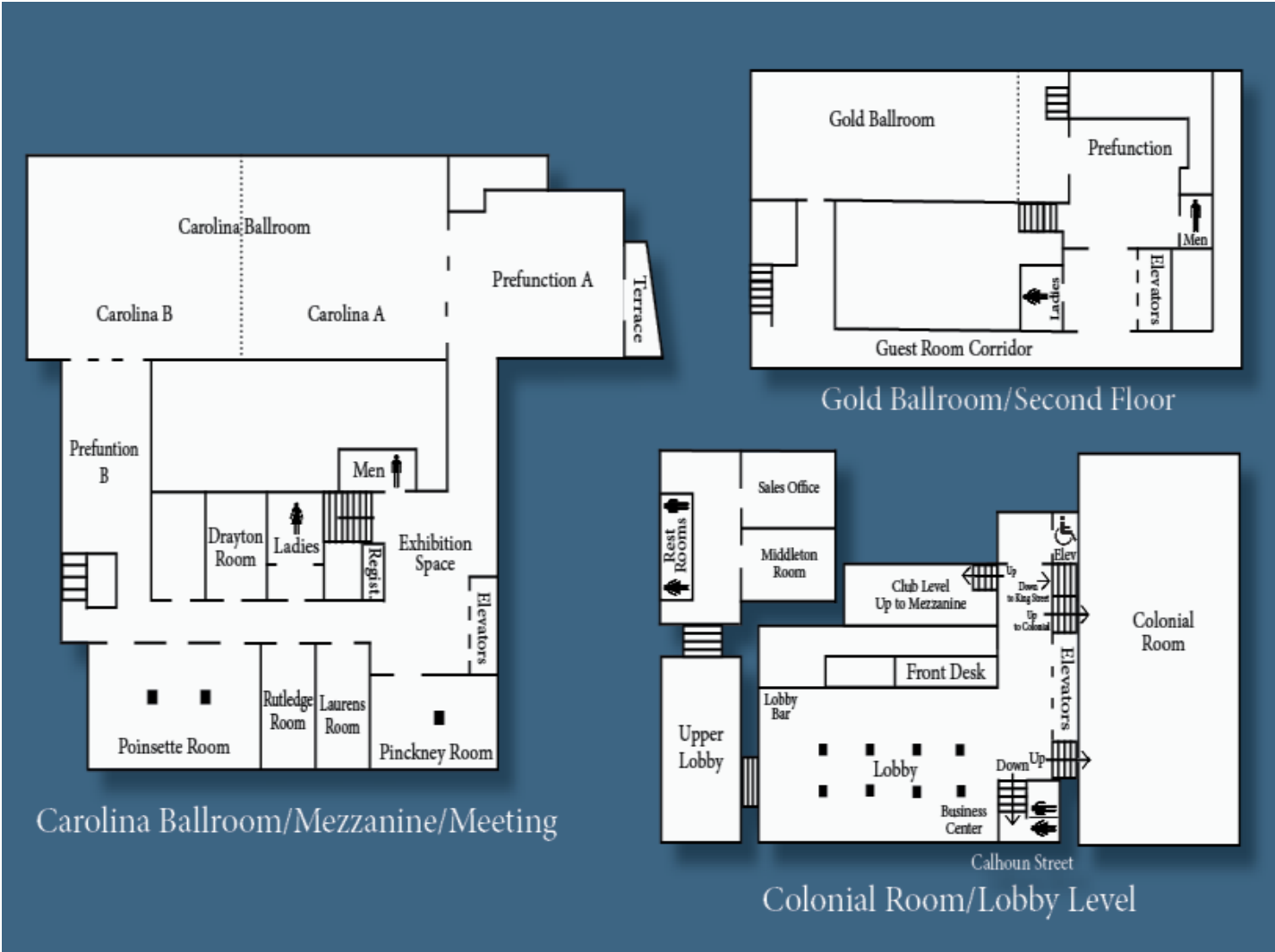
The proverb "A little knowledge is a dangerous thing" goes back to Alexander Pope in 1709 - but it is equally valid more than 300 years later. That's why – for 50 years - the mission of the Council has been to educate transportation professionals and the Council is recognized as the premier educational organization in the industry with our annual conferences, seminars, virtual workshops, texts and materials.

This 50<sup>th</sup> Annual Conference lives up to its name, "Education for Transportation Professionals", with coverage of all modes of transportation and addressing a wide range of topics. We have assembled an impressive list of speakers and presenters for the educational sessions, including top experts and experienced practitioners who can give you practical information and advice that you can take back and use in your everyday business.

I guarantee that you will leave this Conference not only with some valuable knowledge that will benefit you in your work, but also with an enjoyable experience networking with other transportation professionals, as well as making new friends or catching up with old ones.

*George Carl Pezold*  
**GEORGE CARL PEZOLD**  
**EXECUTIVE DIRECTOR, TLC**

# Francis Marion Floor Map





## Room Location of Events and Meetings

### REGISTRATION

EXHIBIT SPACE/FOYER



MEZZANINE/  
MEETING LEVEL

### MEETINGS – CAROLINA BALLROOM

GENERAL SESSION: CAROLINA – A/B



MEZZANINE/  
MEETING LEVEL

WORKSHOPS: CAROLINA – A  
CAROLINA – B



MEZZANINE/  
MEETING LEVEL

### EXHIBITS

(Breaks & Breakfast)

GOLD BALLROOM



2<sup>ND</sup> FLOOR

### MAIN BANQUET AREA

(Lunches & Dinner)

COLONIAL ROOM



LOBBY LEVEL

## SUNDAY, MARCH 17, 2024

7:30AM-5:00PM	<u>REGISTRATION</u>	➔ MEZZANINE FOYER
8:30AM-9:00AM	<u>PRE-MEETING BREAKFAST</u>	➔ CAROLINA FOYER
9:00AM-4:00PM	<u>BOARD OF DIRECTORS MEETINGS</u> Transportation & Logistics Council, Inc.	➔ MIDDLETON
9:00AM-5:00PM	<u>OPTIONAL SEMINARS</u>	
	<b>I. CONTRACTING FOR TRANSPORTATION &amp; LOGISTICS SERVICES</b> <i>Presented by Raymond A. Selvaggio, Esq.</i>	➔ LAURENS
	An intensive workshop on the practical and legal aspects of contracting for both purchasers and providers of transportation and logistics services. Includes a review of important legal principles, statutes, regulations and a “walk through” and in-depth discussion of actual contract provisions, terms and conditions.	
	<b>II. FREIGHT CLAIMS IN PLAIN ENGLISH</b> <i>Presented by Gerard F. Smith, Esq.</i>	➔ POINSETTE
	Based on the recently published 4 <sup>th</sup> edition of the text by George Carl Pezold & William J. Augello, this session covers basics of carrier liability, bills of lading, burdens of proof, defenses, damages, limitations of liability, time limits, liability of freight forwarders, intermediaries, warehousemen, air and ocean carriers.	
	<b>III. TRANSPORTATION, LOGISTICS AND THE LAW</b> <i>Presented by Brent Wm. Primus, JD</i>	➔ RUTLEDGE
	This unique one-day course based upon Bill Augello’s landmark text is designed to provide a basic working knowledge of the laws and regulations affecting the supply chain and governing the relationships between the parties ---- shippers, carriers, and intermediaries. This is the vital information you need for minimizing risks and protecting revenues for your organization and for your own individual professional growth.	
	<b>IV. CCP PRIMER CLASS</b> <i>Presented by John O’Dell, CCP</i>	➔ PINCKNEY
	The CCP Primer Class is a fast-moving intense one day review for individuals preparing to take the CCP Exam. Attendees must apply and be pre-approved by CCPAC to participate in the class and/or exam on Wednesday.	
10:00AM-10:30AM	<u>MID-MORNING BREAK</u>	➔ CAROLINA FOYER
12:00PM-1:00 PM	<u>LUNCHEON</u>	➔ COLONIAL ROOM
3:00PM-3:30 PM	<u>MID-AFTERNOON BREAK</u>	➔ CAROLINA FOYER
5:30PM-7:30PM	<u>HOSPITALITY RECEPTION / EXHIBITS</u>	➔ GOLD BALLROOM

## **MONDAY, MARCH 18, 2024**

<b>7:30AM-8:30AM</b>	<b><u>PRE-MEETING BREAKFAST</u></b>	<b>➔ GOLD BALLROOM</b>
<b>7:30AM-5:00PM</b>	<b><u>REGISTRATION</u></b>	<b>➔ MEZZANINE FOYER</b>
<b>7:30AM-5:00PM</b>	<b><u>EXHIBITS</u></b>	<b>➔ GOLD BALLROOM</b>
<b>8:30AM-10:00AM</b>	<b><u>GENERAL SESSION I</u></b>	<b>➔ CAROLINA BALLROOM</b>

### **PAST, PRESENT AND FUTURE**

In the last few years, we have witnessed extraordinary events and conditions that have had major impact on both our domestic and international supply chains. And they are destined to continue - wars in the Ukraine and the Middle East, domestic and international politics, environmental threats due to global warming, legislation, regulatory initiatives and administration policies. Leading experts will peer into the crystal ball and give their views on what to expect and what we should be doing for the future.

**MODERATOR:** Aaron Schmidt, Senior Vice President, NFI Industries

**PANELISTS:** Chris Burroughs, Vice President of Government Affairs, Transportation Intermediaries Association  
William B. Cassidy, Senior Editor, The Journal of Commerce  
Henry E. Seaton, Esq., Seaton & Husk, L.P.

<b>10:00AM-10:30AM</b>	<b><u>MID-MORNING BREAK</u></b>	<b>➔ GOLD BALLROOM</b>
<b>10:30AM-12:00PM</b>	<b><u>GENERAL SESSION II</u></b>	<b>➔ CAROLINA BALLROOM</b>

### **FREIGHT CLAIMS – BACK TO THE BASICS**

This team of Certified Claims Professionals will provide practical advice for anyone who deals with claims for loss and damage. The workshop is designed to provide a broad overview of the claims process. This is a unique opportunity to see a panel of freight claims experts discussing many of the topics that are found in the landmark text, Freight Claims in Plain English (4th Ed.). Topics will include: Freight claims fundamentals; What is a freight claim; The Carmack Amendment; Preparation and filing of claims; Burdens of proof; Claim Investigation and timelines; How to investigate; Who to file against; Time limits; Concealed damage; Carrier's claim defenses - unpaid freight bills, "clean" bill of lading or delivery receipt, insufficient packaging, improper documentation; Measure of damages – invoice value or manufacturers cost.

**MODERATOR:** David Nordt, CCP, Executive Director of CCPAC & National Director of Claims at The Gilbert Company

**PANELISTS:** Christine L. Gramse, CCP, Transportation Auditor, Land O'Lakes, Inc.  
Jessica Renner, CCP, Senior Claims Analyst, Jarrett Logistics  
Carla Bay Rumford, CCP, Sr. Operations Support Manager,  
BM2 Freight Services Inc.



**MONDAY, MARCH 18, 2024 (CONT'D)**

**3:30PM-5:00PM**

**GENERAL SESSION III**

**➔ CAROLINA BALLROOM**

**LAW OF THE LAND, LAW OF THE JUNGLE**

A continuation of the ever-popular annual session where “Lawyers Explain the Law, and Businessmen Tell It Like It Is”.

**MODERATOR:** Gerard F. Smith, Esq., Pezold, Smith, Hirschmann & Selvaggio, LLC

**PANELISTS:** James Attridge, Esq., Business Trial Lawyer  
David Popowski, Esq., Popowski Law Firm LLC  
Jessie Renner, CCP, Senior Claims Analyst, Jarrett Logistics  
Raymond A. Selvaggio, Esq., Pezold, Smith, Hirschmann & Selvaggio, LLC  
Deena Walechka, CCP, Claims Specialist II, Risk Mgt., FedEx Custom Critical

**5:15PM-6:15PM**

**CCPAC ANNUAL MEETING**

**➔ CAROLINA BALLROOM**

All CCPAC Members and those desiring more information about becoming a CCPAC member are invited to attend the annual business meeting. Officers will be elected followed by announcements, awards plus any new or old business presented before the membership and door prizes. Attendees of this meeting will earn an additional .50 ceus-CCPAC continuing education credits.

**6:00PM-8:00PM**

**HOSPITALITY RECEPTION/ EXHIBITS**

**➔ GOLD BALLROOM**

## **TUESDAY, MARCH 19, 2024**

<b>7:30AM-8:30AM</b>	<b><u>PRE-MEETING BREAKFAST</u></b>	<b>➔ GOLD BALLROOM</b>
<b>7:30AM-5:00PM</b>	<b><u>REGISTRATION</u></b>	<b>➔ MEZZANINE FOYER</b>
<b>7:30AM-5:00PM</b>	<b><u>EXHIBITS</u></b>	<b>➔ GOLD BALLROOM</b>
<b>8:30AM-10:00AM</b>	<b><u>GENERAL SESSION IV</u></b>	<b>➔ CAROLINA BALLROOM</b>

### **SECURITY – THE “FRAUD PANDEMIC”**

Transportation theft, pilferage and other events that disrupt the supply chain have been with us for years. From the cell phone to elaborate communication systems our information and data are bouncing from satellite to satellite in amounts that were once unimaginable. Unfortunately, this wonderful technology also has helped to spawn a new wave of crime - fraud. This panel of experts will discuss: Analysis and identification of the threats, risks and vulnerability; Strategic thefts - fictitious pick-ups, identify theft and theft by deception; “Cyber Crime” - hacking, data theft and ransomware; Best practices for prevention; Law enforcement resources; Help available for victims; What federal agencies are doing.

**MODERATOR:** Deena Walechka, CCP, Claims Specialist II, Risk Mgt., FedEx Custom Critical

**PANELIST:** Jerry Jacobs, Director of Risk Management, Prospanive Logistics  
Keith Lewis, VP of Operations, CargoNet  
Danny Ramon, Director of Intelligence and Response, Overhaul

<b>10:00AM-10:30AM</b>	<b><u>MID-MORNING BREAK</u></b>	<b>➔ GOLD BALLROOM</b>
<b>10:30AM-12:00PM</b>	<b><u>WORKSHOP 3</u></b>	<b>➔ CAROLINA A</b>

### **SELECTING TRANSPORTATION SERVICE PROVIDERS**

What are the “best practices” for selecting and vetting a transportation provider? Criminal and fraudulent activity in the transportation industry has become an epidemic costing shippers, brokers and carriers millions of dollars each year. Panelists will discuss the importance of due diligence and continuous monitoring and suggest how to prevent or minimize loss from cargo theft, fraud, identity theft; double brokering and broker scams, and what to do when you get “caught in the middle” of one of these schemes.

**MODERATOR:** Nadia Martin, CCP, Claims & Compliance Manager,  
Blakeman Transportation Inc.

**PANELISTS:** Michael Caney, Chief Commercial Officer, Highway  
Carla Bay Rumford, CCP, Sr. Operations Support Manager,  
BM2 Freight Services Inc.  
Eric Zalud, Esq., Benesch Friedlander Coplan & Aronoff LLP

**TUESDAY, MARCH 19, 2024 (CONT'D)**

**10:30AM-12:00PM**    **WORKSHOP 4**

**➔**    ***CAROLINA B***

**LTL PRICING**

Freight Charges - What You Need to Know

Whether you are a seller or a buyer, the "delivered" price of products always includes the cost of transportation - freight charges - and it can make a big difference. Many large shippers negotiate formal transportation contracts, but others just get a rate – over the phone or in an email – from a carrier or broker. However, even sophisticated purchasers of transportation services often don't understand the basics of carrier pricing. Panelists will cover: LTL Class rates, NMFC classes and base rate tariffs; Proprietary products, CzarLite; Recent changes to the NMFC; FAK rates; Dimensional pricing, dynamic pricing for LTL shipments; Truck Load rates – point to point, mileage; Spot or quoted rates; Accessorial charges and surcharges, Relationship of rates to carrier liability.

**MODERATOR:**    Jessie Renner, CCP, Senior Claims Analyst, Jarrett Logistics

**PANELISTS:**    Christopher Adkins, VP-Yield Strategy & Management, ArcBest  
Paul Dugent, Executive Director, NMFTA Digital LTL Council  
Darryl Gash, Corporate Logistics Manager, Dillard's Logistics

**12:00PM-1:30PM**    **LUNCHEON - GUEST SPEAKER:**

**➔**    ***COLONIAL ROOM***

Robert Zimmerman, President, R&L Carriers, Inc.

**1:30PM-3:00PM**    **GENERAL SESSION V**

**➔**    ***CAROLINA BALLROOM***

**TRANSPORTATION ATTORNEYS PANEL**

Leading transportation attorneys will address legislation, regulations and court decisions impacting shippers, carriers and intermediaries –Topics will include: Broker liability for BI/PD and cargo claims; Independent contractors vs. employees and other current issues.

**MODERATOR:**    George C. Pezold, Esq., Pezold, Smith, Hirschmann & Selvaggio, LLC

**PANELISTS:**    Hillary Arrow Booth, Esq., Managing Partner, Booth LLP  
Steve W. Block, Esq., Lane Powell PC  
Christina Nugent, Counsel, Hanson Bridgett LLP

**3:00PM-3:30PM**    **MID-AFTERNOON BREAK**

**➔**    ***GOLD BALLROOM***

**TUESDAY, MARCH 19, 2024 (CONT'D)**

**3:30PM-5:00PM**

**WORKSHOP 5**

**➡ CAROLINA A**

**INTERNATIONAL TRADE - SOURCING, SELLING AND SHIPPING IN 2024**

For years we have been seeing "Made in China" labels on all sorts of goods, but things are changing. Political, environmental, social and labor conditions, quotas, tariffs and duties, as well as rising costs for shipping are causing importers to look elsewhere. And American manufacturers and producers would like to sell "Made in the U.S.A." products and intellectual property in foreign markets, but often run into complicated restrictions. Panelists will discuss political and environmental issues; tips for importers and exporters, contracting with service providers, and new information and data requirements.

**MODERATOR:** Rennie Alston, CEO, American River Group of Companies

**PANELISTS:** Andrew M. Danas, Partner, Grove, Jaskiewicz and Cobert, LLP  
Marianne Rowden, CEO, E-Merchants Trade Council, Inc.  
Jerrod Slaughter, Sr. Director of Global Logistics, KEEN Inc

**3:30PM-5:00PM**

**WORKSHOP 6**

**➡ CAROLINA B**

**MEET THE EXPERTS**

Would you like help with a problem or have questions that need answers? Then this session is perfect. A Pre-Scheduled one-on-one meeting with top transportation professionals will give you an opportunity to ask specific questions or get guidance with a problem. Each meeting will be 10-15 minutes of uninterrupted time with a presenter or panelist of your choice. Sign up at the registration table for your own personal consultation.

**COORDINATOR:** Nadia Martin. CCP, CDS, Loss Prevention & Carrier Compliance Manager,  
Blakeman Transportation, Inc.

**6:30PM-9:30PM**

**PRESIDENT'S RECEPTION**

**➡ COLONIAL ROOM**



**WEDNESDAY, MARCH 20, 2024**

- 7:30AM-8:30AM**      **PRE-MEETING BREAKFAST**      ➡ **GOLD BALLROOM**
- 7:30AM-10:00AM**      **REGISTRATION**      ➡ **FOYER**
- 8:30AM-10:00AM**      **GENERAL SESSION VI**      ➡ **CAROLINA BALLROOM**

**FOOD & PRODUCE CLAIMS**

Freight claims involving items and materials intended for human consumption and related products typically involve a myriad of different laws, regulations and practices. This panel of experts will cover loss and damage claims for processed food items, fresh fruits and vegetables and food-related items such as containers, wrapping and packaging materials. Topics would include temperature abuse, missing or broken seals upon delivery, unexplained breaks in the chain of custody, exposure of food and related products to possible adulteration or contamination by foreign substances, mitigation of damages and salvage.

**MODERATOR:**      Jon Gehrts, Director of Supply Chain, UniPro Foodservice, Inc.

**PANELISTS:**      Michael Carlisle, Director, Logistics Operations, United States Cold Storage  
David Popowski, Esq., Popowski Law Firm, LLC  
Carla Bay Rumford, CCP, Sr. Operations Support Manager,  
BM2 Freight Services Inc.

- 10:00AM-10:30AM**      **MID-MORNING BREAK**      ➡ **GOLD BALLROOM**
- 10:30AM-12:00PM**      **GENERAL SESSION VII**      ➡ **CAROLINA BALLROOM**

**FREIGHT CLAIMS - QUESTIONS & ANSWERS**

Panelists will tackle questions submitted by the audience and to the Council's "Q&A" forum, tell how they would answer them from both a shipper and carrier viewpoint, and give suggestions on how to resolve difficult situations. Be sure to bring your questions to this session!

**MODERATOR:**      Brandon Arnold, CTB, Chief Commercial Officer, Simple Logistics

**PANELISTS:**      Ronald M. Leibman, Partner, McCarter & English LLP  
David Nordt, CCP, Executive Director of CCPAC & National Director of Claims  
at The Gilbert Company  
Brent Wm. Primus, JD, Primus Law Office, P.A.  
Richard Rathbun, CCP, Corporate Cargo Claims, Allen Lund Company  
Deena Walechka, CCP, Claims Specialist II, Risk Mgmt., FedEx Custom Critical

- 12:00PM**      **GRAND PRIZE DRAWING & ADJOURNMENT**      ➡ **CAROLINA BALLROOM**  
*WINNER MUST BE PRESENT*

## TLC PAST PRESIDENTS

YEAR	NAME	COMPANY/FIRM
2022-2023	VIKKI VAN VLIET	TRANSAUDIT
2020-2021	ASKIA SHAHEER	BIG LOTS
2018-2019	BRANDON ARNOLD	INTELLIGENT LOGISTICS
2016-2017	CURTIS HART, CCP	GEODIS
2014-2015	NADIA MARTIN, CCP, CDS	BLAKEMAN TRANSPORTATION
2012-2013	REED TEPPER	PARKER HANNIFIN
2010-2011	BOB HOCHWARTH	VOLVO LOGISTICS NORTH AMERICA
2009-2010	CAROL WYNSTRA, CCP	SNAP-ON LOGISTICS Co.
2008-2009	JOHN BURKE	UNIPro FOOD SERVICES
2007-2008	ROB STROUSE	WOOSTER BRUSH COMPANY
2006-2007	LES WARD, CCP	U.S. GYPSUM
2004-2006	DAN BOLZENIUS	SYSCO CORPORATION
2003-2004	GLORIA GRAISON	JELD-WEN, INC.
2002-2003	STEVE BROUSSARD	PAUL L. BROUSSARD & ASSOCIATES
2001-2002	LUTHER BROWN, CCP	TSI LOGISTICS
2000-2001	BARBARA OLLIS, CCP	SUBARU OF AMERICA, INC.
1999-2000	RON WILLIAMS	WILLIAMS & ASSOCIATES, INC.
1997-1998	DEBORAH SALHUS	BAY AREA PIGGYBACK, INC.
1996	PHILIP G. RAGONE	BELLSOUTH TELECOMMUNICATIONS
1994-1995	RONALD B. REEDY	PHILLIPS PETROLEUM CORPORATION
1992-1993	MILDRED DOCKERY, CCP	SUNKIST GROWERS, INC.
1990-1991	RAYMOND JACOBI, HCCP	W.R. WRIGLEY JR.
1989	EDWARD R. ALEXANDER	AMWAY
1988	CLIFFORD W. HERBST	FRIEDRICH AIR CONDITIONING & REFRIGERATION
1987	DEAN D. SHAVER, HCCP	F.W. WOOLWORTH Co.
1986	E. LEE STUART, CCP	MELDISCO
1985	JAMES R. SPENCER	FLORIDA POWER & LIGHT
1984	BRENDAN P. GARVEY, CCP	GENERAL ELECTRIC COMPANY
1983	JAMES J. PUTMAN, HCCP	ABBOTT LABORATORIES
1982	ROBERT J. BOUCHARD, CCP	WESTINGHOUSE ELECTRIC & NYNEX ENTERPRISES
1981	JAMES A. CURTIN	BOWATER SALES
1980	D.B. BURNS	WESTERN AUTO SUPPLY
1979	SID ST. JOHN	F.W. WOOLWORTH Co.
1978	W.R. FOLLETTE	OLIN CORPORATION
1977	JOHN WRIGHT, HCCP	STOUFFERS
1976	MYRON M. SMITH	AMERICAN HOME PRODUCTS, INC.
1974-1975	C.W. BERGER	W.T. GRANT Co.

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**TRANSPORTATION & LOGISTICS COUNCIL**  
**51<sup>ST</sup> ANNUAL CONFERENCE**

**MARCH 17, 2025 – MARCH 19, 2025**



**HILTON HOUSTON - POST OAK BY THE GALLERIA**  
**HOUSTON, TX**